



Dear Sergio Doniken,

I would like to take this opportunity to thank you for another job well done for a property in Miami of which I oversee. You have performed flawlessly for 20 years from condos, to townhomes, to homes with minimal to no complaints from residents. In this business that is a difficult task to take on. You are always accommodating to our residents and have this make it right attitude. I thank you for that. Feel free to use me as a reference anytime.

Janine Oliveira, LCAM

Regional Director for Portfolio Division

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